

ASSEMBLY BILL

No. 2151

Introduced by Assembly Member Cardoza

February 20, 2002

An act to add Section 1661.5 to the Vehicle Code, relating to vehicles.

LEGISLATIVE COUNSEL'S DIGEST

AB 2151, as introduced, Cardoza. Vehicles: Department of Motor Vehicles Customer Survey.

Existing law requires the Department of Motor Vehicles to notify the registered owner of each vehicle of the date that the registration renewal fee of the vehicle is due, at least 60 days prior to that due date.

This bill would require the department to include in the renewal notification to the registered owner of a vehicle a questionnaire regarding his or her opinion of the department's customer service and provide an annual report to the Legislature regarding the content of these surveys and the surveys from the department's Web site.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 1661.5 is added to the Vehicle Code, to
2 read:
3 1661.5. (a) The department shall include in the renewal
4 notification to the registered owner of a vehicle a questionnaire
5 regarding his or her opinion of the department's customer service.

- 1 (b) The department shall provide an annual report to the
- 2 Legislature regarding the content of these surveys and the surveys
- 3 from the department's Web site.

O

